



Fact Sheet

Highlands Ranch Metro District Confident in the Quality of Fire & Emergency Services Provided to Highlands Ranch

Metro District's Contract for Fire & Emergency Services

The Highlands Ranch Metro District has an ongoing contract with Littleton Fire Rescue to provide high quality fire and emergency services in a cost effective manner to the Highlands Ranch community. This relationship was established in the early 1980s and has lasted 28 years. The Metro District partners with the City of Littleton and the Littleton Fire Protection District to share costs and responsibilities for these vital life saving services.

The Metro District's Relationship with Its Partners

The Metro District meets regularly with Fire Chief John Mullin, various LFR staff and with the City of Littleton staff as well as representatives of the Littleton Fire Protection District. The Metro District provides regular input on the services provided in Highlands Ranch, and is involved in the annual budget process.

Operational Efficiency Study

The Highlands Ranch Metro District, in partnership with the City of Littleton and the Littleton Fire Protection District, commissioned the Littleton Fire Rescue (LFR) Operational Efficiency Study in 2008. The main reason for the efficiency study was to provide an independent assessment of how Littleton Fire Rescue operates and to look for ways to improve services. The LFR Operational Efficiency Study final report may be viewed at http://www.highlandsranch.org/01_home/01_pdf_files/LFR_OES.pdf. The City of Littleton has established a Steering Committee that is evaluating all 108 recommendations in the report. The Metro District is involved in discussions on recommendations dealing with level of service or budget. Reports from the Steering Committee can be found on the Fire & Safety page at www.highlandsranch.org. The Metro District is committed to providing excellent fire and emergency services for Highlands Ranch in an efficient manner.

Key Facts about Fire & Emergency Services

- The Metro District owns and maintains the two fire stations located in Highlands Ranch (Fire Station No. 17 on University Blvd. and Fire Station No. 18 near Lucent Blvd. & Broadway) and one-third of Station 16, which is located west of Santa Fe Drive and south of

C-470, and serves Highlands Ranch as well as Littleton and the Littleton Fire Protection District.

- The Metro District owns one rescue unit, which is located at Fire Station No. 17 and two fire engines, located at Fire Stations No. 17 & 18. The Metro District also owns one third of the ladder truck located at Fire Station No. 16.
- All LFR engines have a paramedic assigned and are equipped with advanced life support capabilities. LFR Ambulances also have these capabilities and transport all patients requiring advanced life support. The three partners currently contract with Rural/Metro Corporation to transport non-critical patients.
- Per the contract, the Metro District will pay \$6.2 million of Littleton Fire Rescue's \$16 million 2009 budget. This accounts for approximately 30 percent of the Metro District's 2009 budget.
- The overall average response time to emergency calls is eight minutes.
- 90 percent of all calls are responded to in 11 minutes or less.
- In 2007 LFR responded to 12,333 calls for service (CFS) of which 74 percent were medical related, 19 percent were fire related, and seven percent were for routine assists. False alarms accounted for 1,110 of these calls, or nine percent of the total workload.
- International Services Office (ISO) is an association of insurance companies that collects information and then rates 44,000 municipal fire departments and fire protection districts across the country. ISO rates departments based on water supply, training and equipment, staffing and the department's alarm and paging system. The departments are rated 1 to 10, with 1 being the best fire protection and 10 meaning the fire department does not meet ISO's minimum criteria. Littleton Fire Rescue enjoys a class 3 rating.

The Highlands Ranch Metro District, founded in 1981 as the community's local government, provides a variety of municipal services to this unincorporated community of 92,000 people in northern Douglas County, Colorado. For more information about the Metro District's contract with LFR, please contact Terry Nolan at 720-240-4910, or at tnolan@highlandsranch.org.

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