

## Toilet Rebate Frequently Asked Questions

### **Who is eligible for a toilet rebate?**

Customers of Highlands Ranch Metropolitan District/Centennial Water and Sanitation District who live in or own a home built prior to 1994 and replace a toilet that uses 3.5 gallons per flush or more are eligible to receive a toilet rebate.

### **Why does my home have to be built prior to 1994 in order to be eligible?**

In 1992 congress passed the U.S. Energy and Policy Act which provided a standard maximum flow rating for appliances such as showerheads, toilets, urinals and faucets. The maximum flow standard for toilets is 1.6 gallons per flush. The standards became effective January 1, 1994, so all homes constructed after that date have toilets that use a maximum of 1.6 gallons per flush and are considered low-flow.

### **How do I apply for the toilet rebate?**

You can apply for a toilet rebate by filling out the Low-Flow Toilet Rebate Application available at [www.highlandsranch.org](http://www.highlandsranch.org) and 62 W. Plaza Drive, Highlands Ranch.

### **How do I know how many gallons per flush my toilet is?**

Most toilets have their flow rating stamped into the porcelain on the inside back of the tank.

### **How do I know which toilet to purchase and be eligible for the rebate?**

Use the lists of approved toilets located at [www.highlandsranch.org](http://www.highlandsranch.org)

### **How many toilets can I purchase and receive a rebate? Do I have to purchase them all at once?**

Each single family residence is eligible for up to 3 toilets. No, you do not have to purchase all the toilets at one time. However, the rebate fund is limited and distributed on a first-come, first-served basis and there is no guarantee that fund will be eligible when you purchase your toilet.

### **How much water will I save by replacing my older toilet?**

The annual savings is estimated to be 10,000 gallons. The actual amount of water saved may vary depending on the number of people in your household and the number of bathrooms in your home. At the current base water rate this would equal a \$25.50 annual savings on your water bill.

### **How long will it take to receive my rebate check?**

You can expect to receive your rebate check within 8 – 10 weeks from the date that your application is received.

### **What about washing machine rebates?**

One of the primary goals of Centennial Water's conservation program is to implement programs that result in a permanent water savings. Centennial does not consider washing machines to provide a permanent savings since they are readily removed from service and can be replaced by machines that use more water.